

SEAMLESS WINDOWS 11 UPGRADE FOR THE DIOCESE OF GUILDFORD

The Customer



The Diocese of Guildford and Winchester oversee hundreds of parishes, schools, and community projects across Surrey, Hampshire, the Isle of Wight, and beyond. Together, they manage a large and diverse IT environment supporting clergy, school staff, and administrators across hundreds of locations, all relying on secure, reliable, and compliant technology to perform their work effectively.

The Challenges

The Consortium faced a critical technology challenge as Windows 10 approached its end of support on 14 October 2025. Without feature updates, security patches, or technical support from Microsoft, the dioceses risked exposure to vulnerabilities and compliance issues. Transputec completed works for The Consortium in 2024 for a migration of Microsoft Intune-managed end user devices and user Active Directory accounts to native Azure AD from the current hybrid configuration, and removal of Remote Desktop Services

(RDS). But with the end of Windows 10, an upgrade to Windows 11 needed to be executed carefully to minimise disruption to users. The key objective was clear: achieve full compliance by upgrading all end-user devices to Windows 11, while maintaining operational capabilities across all dioceses.

Our Approach

Transputec designed a modern, user-driven upgrade strategy using Windows Autopilot, Entra-joined profiles, and Intune Feature Update policies. Following an initial pilot, and because of timing constraints, the Transputec team had to complete the entire deployment in just over a week. Most of the upgrades completed without issue, but for those that did not our engineers provided one-on-one remote support sessions with users, helping guide them through the upgrade process, resolving issues in real time, and ensuring devices were compliant and fully functional. During the build and test phase, Transputec configured Windows 11 feature updates within Intune, established dedicated device and security groups, and created new Autopilot deployment profiles to streamline the process. Comprehensive testing was carried out to



Transputec, our managed service provider, successfully met all project objectives. Their expertise and support were vital in upgrading our devices to Windows 11, working with us to deliver the work cost-efficiently and with as little disruption to users as possible.



Ben Summerfield
IT Director – The Diocese of Guildford

identify and address any compatibility issues between Windows 10 and Windows 11 before deployment. The result was a coordinated and efficient upgrade of 211 devices across the dioceses. Although the project did not deliver direct cost savings, since it was a compliance-driven requirement, it successfully ensured that all devices were secure, supported, and fully aligned with Microsoft's modern endpoint management standards.

The Outcome

Despite the compressed timeline, the project was delivered successfully within a week. Transputec's flexibility, proactive communication, and hands-on technical support ensured minimal disruption to users across all dioceses. The upgrade achieved full compliance in accordance with the Microsoft Windows 10 end-of-support deadline, and all 211 devices were migrated to Windows 11 without major incident. The dioceses now benefit from a modern, secure, and fully supported Windows 11 environment, providing a stable platform for future updates and improved user experience. IT teams also reported smoother device management and stronger security compliance post-upgrade.
