

MANAGED SERVICE TRANSITION AND MICROSOFT 365 MIGRATION FOR TEAM SAVANTE GROUP UK LIMITED

The Customer



Team Savante Group UK Limited is a global risk management company with over 17 years of successful operations worldwide. They offer intelligence, security, investigations, and crisis management services to clients across various sectors.

The Challenges

Team Savante Group UK Ltd (TSG) had their operations headquartered in Canada with an existing managed service partner (MSP) also based in Canada. They sought to move their operational base to the UK and engaged with Transputec as their UK-based managed service provider to transition all services from their incumbent provider. This included the migration of their websites, Microsoft 365 tenant, licensing, and all user support services. TSG were looking for a seamless and low-risk transition into service with as little disruption to their business as possible.

Our Approach

Transputec partnered with a Canadian MSP to transition services, including website migration, support services, and Microsoft 365 tenant relocation to the UK. They deployed remote monitoring, support, and security tools, ensuring a sensitive approach for users with multiple devices.

SkyKick Cloud Backup was implemented for Microsoft 365, ensuring seamless support operations and robust data protection.

The Outcome

Transputec successfully migrated TSG data to the new tenant and published it on Transputec's hosting platform the company's business websites. The transition into service was completed successfully on time and within budget with quality, no business disruption and great communication to ensure users were aware of how to access support services when they needed to.



Transputec is our trusted partner every step of the way. Their expertise, responsiveness, and commitment to our success make them an integral part of our team.



TSG Partner

TRANSPUTEC

**Transputec, House 19 Heather Park Drive,
Wembley, London HA0 1SS**

**+44 (0) 20 8584 1400 (Enquiries)
+44 (0) 20 8584 1440 (Support Desk)**

www.transputec.com