TRANSPUTEC

URBANEST'S TRANSITION TO PUBLIC CLOUD SERVICE

The Customer

urbanest
student accommodation

Urbanest, founded in 2008, is a leading student accommodation provider in London, operating nine properties in prime Zone 1 locations. They partner with major universities such as the London School of Economics, University College London, and King's College London to offer high-quality living spaces for a diverse mix of UK and international students. To enhance their digital presence and improve customer engagement, Urbanest sought to upgrade their network, end-user computing, and cloud services environments.

The Challenges

Urbanest faced several infrastructure challenges and issues with their incumbent MSP. They needed to replace outdated MPLS connections, network firewalls, switches, and wireless access points. Additionally, they required a new endpoint management solution, migration of workloads to Azure, and migration of file services to SharePoint Online and OneDrive for Business.

The company required a managed service provider capable of addressing immediate needs and providing ongoing strategic improvements. A critical challenge was the hard deadline for transitioning from the existing MSP, necessitating full migration and graceful decommissioning of all hosted resources.

Our Approach

Transputec implemented a comprehensive solution to address Urbanest's challenges. This involved installing and configuring new leased lines, SD-WAN appliances, switches, and wireless access points at the head office, as well as setting up new firewalls at eight student accommodation sites. Transputec also deployed a new endpoint management solution based on Intune, migrated identified workloads to Azure, and transferred file services to SharePoint Online and OneDrive for Business. Throughout the project, Transputec facilitated all hardware and licensing procurement, working collaboratively with Urbanest's internal resources to ensure a smooth transition.

★★★★★

"Everyone we've worked with at Transputec, from the beginning of the sales process all the way through to the transitioned services, has shown great skills, professionalism, and the pragmatism that has let us get everything done."

Adam Bradley
IT Director - Urbanest

The Outcome

The implementation of the new architecture model resulted in improved network connectivity, an enhanced end-user computing environment, and efficient cloud services. Urbanest now benefits from a modern, secure, and scalable infrastructure that supports their business needs and enhances customer engagement.

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Transputec, House 19 Heather Park Drive,
Wembley, London HA0 1SS

+44 (0) 20 8584 1400 (Enquiries)
+44 (0) 20 8584 1440 (Support Desk)

www.transputec.com