

# TRANSPUTEC DELIVERED AN EXCELLENT PROJECT TO LONDON METAL EXCHANGE



## THE CLIENT

The London Metal Exchange is the world's premier non-ferrous metals market. The LME offers futures and options contracts for aluminum, copper, tin, nickel, zinc, lead, aluminum alloy and NASAAC, steel billet, cobalt and molybdenum. Established in 1877 and located in the heart of The City of London, the London Metal Exchange is the world's premier non-ferrous metals market. It offers a range of futures and options contracts for non-ferrous, minor metals and steel.

The Exchange provides a transparent forum for all trading activity and as a result helps to 'discover' what the price of material will be months and years ahead. This helps the physical industry to plan forward in a world subject to often severe and rapid price movements. Such is the liquidity at the Exchange that the prices 'discovered' at the LME are recognised and relied upon by industry throughout the world.

The LME is a highly liquid market and in 2011 achieved record volumes with 146.6 million lots, equivalent to \$15.4 trillion annually and \$61 billion on an average business day. Based in London the LME is a global market with an international membership and with more than 95% of its business coming from overseas.

## THE BRIEF

Being a principal-to-principal market, the only organisations able to trade are its member firms, of which there are various categories. LME members provide the physical industry with access to the market, to the risk management tools and to the delivery mechanism. Trading takes place across three trading platforms: through open-outcry trading in the 'Ring', through an inter-office telephone market and through LME select, the Exchange's electronic trading platform.

## OVERVIEW

### The need

Transputec were engaged by LME to deliver an office move of one of their key teams with a 3 week time to plan and implement. This involved deploying a new monitor solution, printing solution, desktop move with Phones and to complete the patching of the new core switches and patch the end user PC's to the correct networks.

### The solution

We delivered this project over the course of 4 days and we were required to test connectivity of the telephones and ensure the PC's were all working so that when users arrived at 8 am on Monday they were able to start work without any problems.

### The benefit

The London Metal Exchange does have no IT issues anymore.

Transputec were engaged by the London Metal Exchange's current service provider (Xchanging) to provide project management and resource to deliver an office move of one of their key teams with a 3 week time to plan and implement. This involved deploying a new monitor solution (100 new monitors), printing solution (3 new printers and 1 existing printer) and desktop move (28 new PC's and 29 moves) with Phones. From a network perspective we were required to complete the patching of the new core switches and patch the end user PC's to the correct networks depending on their job role.

## THE SOLUTION

We delivered this project over the course of 4 days and we were required to test connectivity of the telephones and ensure the PC's were all working so that when users arrived at 8 am on Monday they were able to start work without any problems.

"Just a note to say a HUGE thank you for everything and all your hard work over the last few months (especially last week/weekend). It has been a great success and this could not have been achieved without you all"

*(Laura Edwards, Post Trade Services - LME)*

"The Transputec team here at the LME just executed a flawless delivery in moving the LME clearing team into their new offices. We look forward to many more similar engagements with Transputec"

*(Paul Sadler, Programme Manager - LME)*

## THE BENEFITS

"We have no IT issues. There a few pieces of on-going work, but the move has gone very smoothly indeed. It's thanks to Victor, Horace and team that the installations and move has been such a success. They paid very careful attention to the detail of the planning, and have worked proactively throughout to eliminate all potential snags. I am also very grateful to James Day for ensuring such a high standard of project delivery. His planning, efficiency and obliging approach made it seem effortless, despite his current commitments to other projects"

### *Customer feedback*

*"Just a note to say a HUGE thank you for everything and all your hard work over the last few months (especially last week/weekend). It has been a great success and this could not have been achieved without you all"*

*Laura Edwards, Post Trade Services - LME*

*"We look forward to many more similar engagements with Transputec"*

*Paul Sadler, Programme Manager - LME*

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## THE PEDIGREE

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Since our inception in the mid-1980s, Transputec has had the trust of Britain's foremost IT users, including the Ministry of Justice, Samsung, Danone, Camelot, Chubb Insurance and DP-DHL/ Williams Lea to name but a few. Vertical sector experience covering banking & finance, media, third sector, technology, retail, SMEs and health care adds further value to IT users in the form of industry-specific knowledge.

### *The human component*

The pace of change in ICT is so fast that what was cutting edge technology just a few years ago we now need to refer to as *traditional IT* in order to differentiate it from what we're doing today and tomorrow.

A business like Transputec is as much about its people - their experience, customer-focus and expertise - as anything else. From initial assessment to delivery of turnkey solutions and day-to-day customer care, these professionals take solutions from Transputec's hardware, software and professional services business units and ensure they're a perfect fit.

Throughout our supply chain we have exceptional relationships with the world's premier hardware and software brands, giving us a competitive edge to make everything from economies of scale to mission-critical architecture judgment calls.

## TRANSPUTEC

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