

Transputec Development delivers Excel Security Business Application



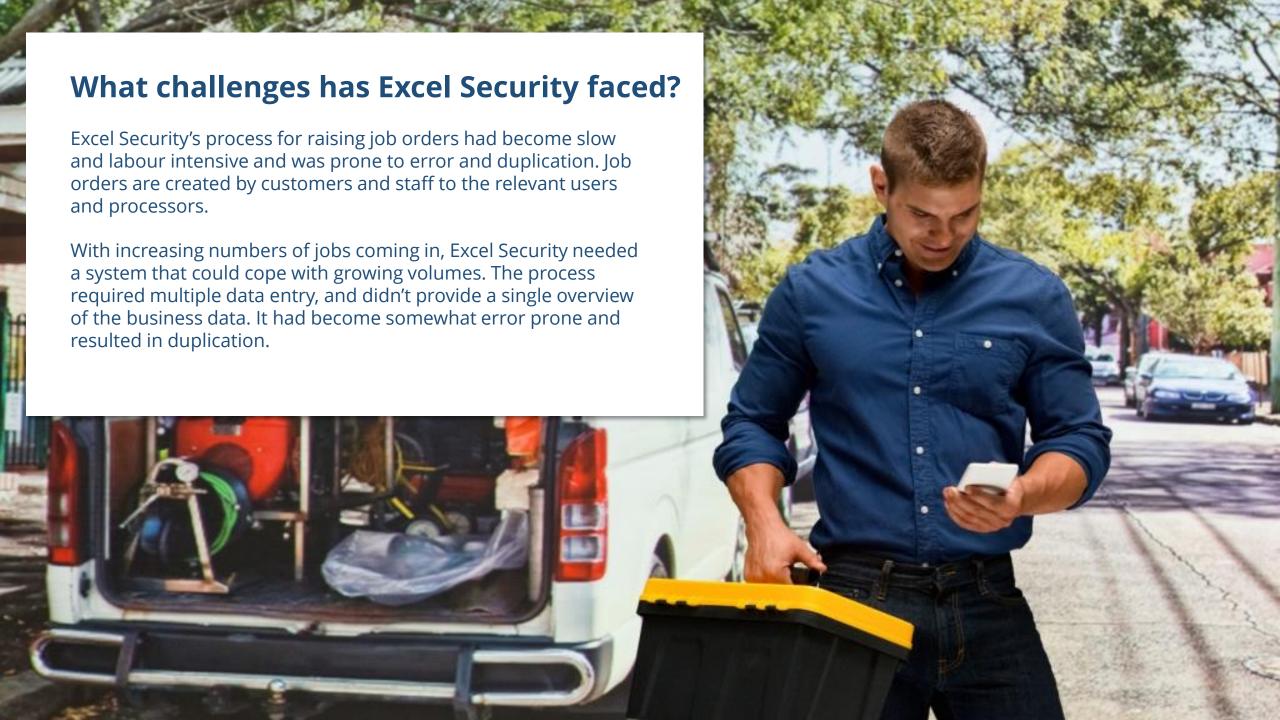




## Who are Excel Security?

Excel Security was founded in 2002 to fulfil a niche requirement of supplying a locksmith and boarding up service on a nationwide basis. Its team of qualified locksmiths and carpenters are strategically located throughout the country to provide a speedy response and cost effective solution that operates 24 hours 365 days a year.

The scale of Excel Security's operations ranges from a rapid response lock out to a booked in maintenance visit. Its customer base crosses several sectors, including insurance companies, facilities management, the utility industry, retail, hospitality, healthcare and commercial.



### What is the role of Transputec?

Excel Security approached Transputec with a brief for a streamlined, efficient online system that could also be accessed by engineers attending sites across the country via a mobile App. Transputec worked with their staff, customers and engineers to develop a bespoke online task management portal that could be used on Android, lox (Apple) and Windows mobile platforms.



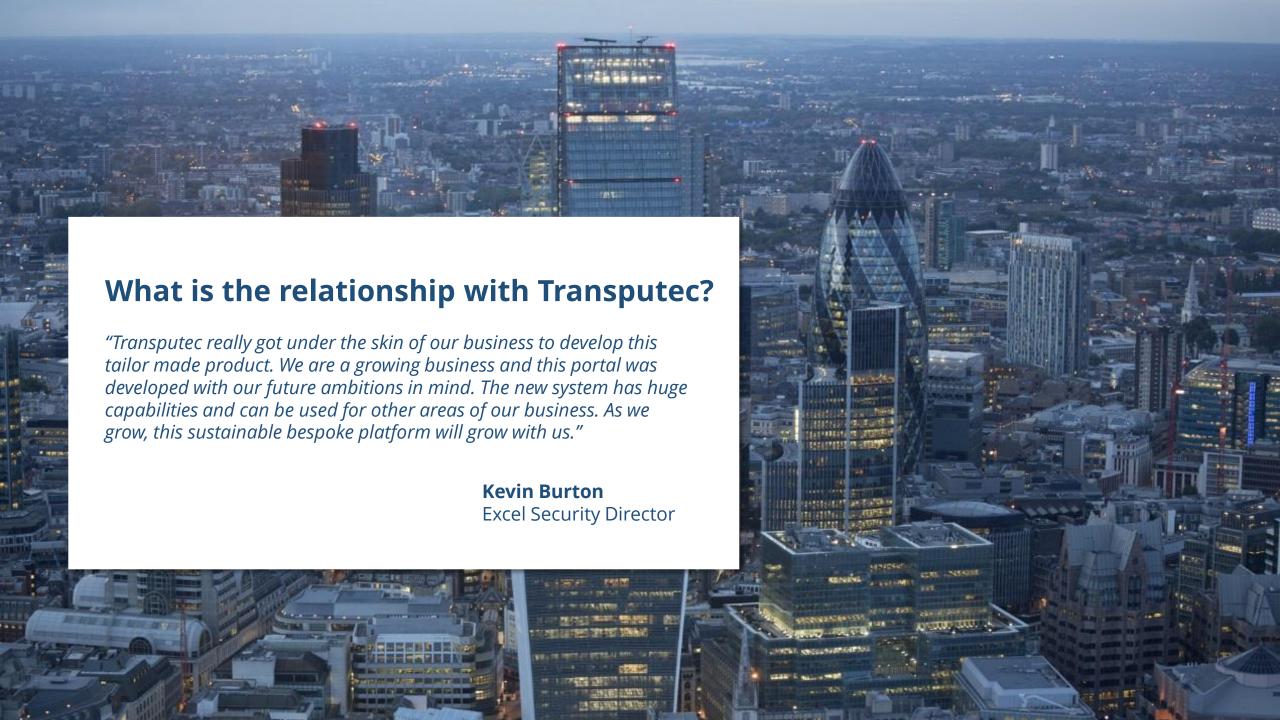


# What are the benefits of the service provided by Transputec?

"We started seeing the benefits of the online task management portal immediately. The system is improving cost efficiencies and streamlining processes by saving employee time and providing accurate live reporting and prioritisation of jobs across the business. It is saving us around 40 man hours a week. The product is tailor made for our operation. It's quick and simple to use for our team of qualified locksmiths and carpenters who need to provide a speedy response to our customers. It can also be accessed by locksmiths and carpenters via a mobile App.

"All job orders are accurately recorded the first time and internal users and remote engineers can process them efficiently. The portal also automatically updates our entire system with new data, thereby reducing data processing time, errors and providing up-to-date information to staff, engineers, management and customers. It gives us back the time spent chasing paperwork, avoids duplication and provides accurate live reporting – something that our customers were very keen on. They are delighted that they can now view job tracking information online."

**Kevin Burton**Excel Security Director





## **Would you recommend Transputec?**

"A very big 'YES.' They are professional and also very personable. Like our business, they are always on – 24/7 which is important for me and my team. We need to know that someone will be available should a problem arise – whether that's at midday or midnight and Transputec are always at hand to give is the answer or solution we need, no matter what the time."

**Kevin Burton**Excel Security Director



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